

# Financial Assistance

## Program Requirements

Singing River Health System is a public health system owned by Jackson County, Mississippi. The Financial Assistance Program procedures are designed to assist individuals who qualify for less than full coverage under available federal, state and local medical assistance programs, but for whom residual “self-pay” balances exceed their own ability to pay.

### Proof of Income

Our office will determine financial assistance eligibility using the following specific document types only.

**Please submit two (2) of the following** for each family member along with your application to ensure timely processing of your application.

- A complete copy of your most recent Federal Income Tax Return (including W2's and/or 1099 Form); Self-Employed must include schedule C.
- Award letter indicating the amount you receive from social security and/or disability.
- Most recent bank statement reflecting deposit of social security, disability, alimony, child support, retirement, benefits, Pensions, Worker's Comp, and/or unemployment by an electronic check.
- Most Current paystub to include year-to-date wages.
- If separated, please provide divorce document and/or a notarized letter of separation.
- If unemployed, please submit a letter verifying length of unemployment.
- If someone is helping with your expenses such as rent or food, a letter is required.

### Proof of Residency

To qualify for financial assistance, patient must be a resident of Jackson, Harrison, Hancock, George, or Stone County. **Please submit one (1) of the following** documents as proof of residency. Residency documents must be in the applicant's name or the applicant's spouse's name and contain a physical address. No post office box may be used as proof of residency.

- Current driver's license
- Car tag registration
- Mortgage papers, lease or rental agreement
- Homestead exemption receipt
- Voter registration card
- Water bill and/or electric bill required.

*To apply for financial assistance, patients must submit a complete application with a signed consent form allowing Singing River Health System to pull their credit report. The credit report will result in a soft hit, which has no adverse effect towards the patient's credit score. **All information will be verified. An incomplete application will be denied. Patients have 240 days from discharge to submit an application for financial assistance.** Apply Online at [MySingingRiver.com](http://MySingingRiver.com).*

#### Financial Services

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[SingingRiverHealthSystem.com](http://SingingRiverHealthSystem.com)